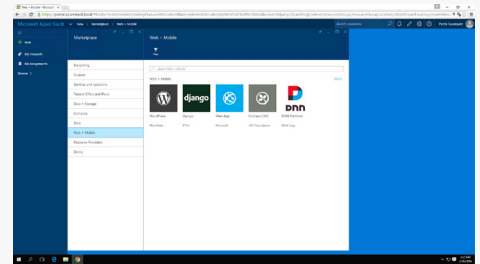# gridpro

EvOps for Azure Stack

Overview

- ⛅ Service Catalog
- ⛅ Customer Support
- ⛅ Event Workflows
- ⛅ ITSM Integration
- ⛅ Extensions
- ⛅ Microsoft Azure Stack Integrated

As organizations transition to more bimodal IT, where both predictability and exploration must be applied, being able to provide customizable service catalog with ITSM integration is essential for success.

Gridpro is a Microsoft Gold Certified Partner and Microsoft Enterprise Cloud Alliance Member. We focus on delivering products that enhance request management in Microsoft Clouds, improving user satisfaction and IT value.

Boost Azure Stack with request automation capabilities

Challenges

Are you experiencing these challenges in your organization?

"Less people managing a growing number of services"

"Processes needing automation"

"Users having to access multiple portals for daily tasks"

"Needing seamless integration with your ITSM solution"

If the answer is yes, you should definitely take a closer look at EvOps for Azure Stack!

Benefits

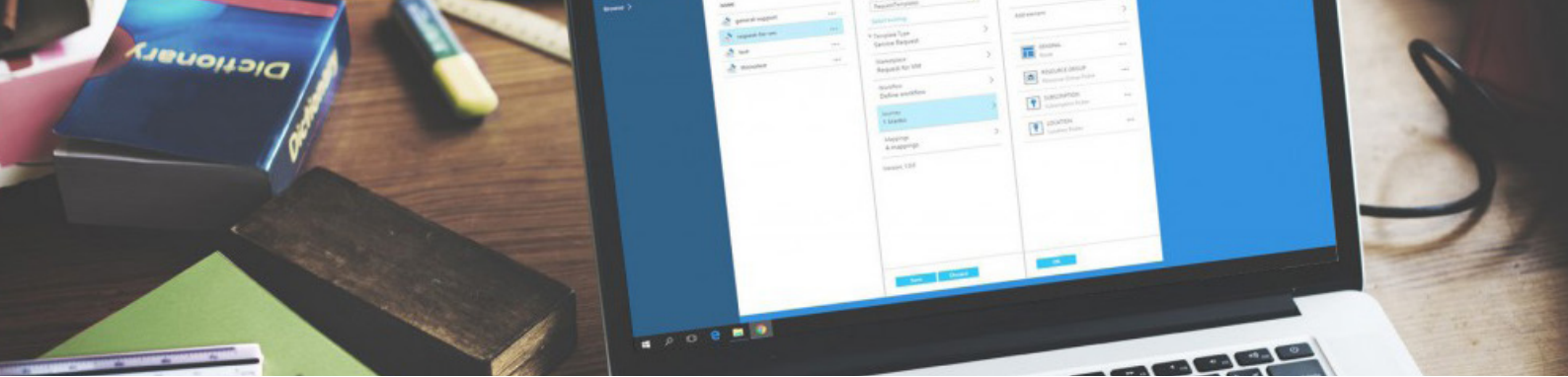**Request Automation** – Integrated request automation for Microsoft Azure Stack

Service Catalog – Marketplace-integrated service catalog applying your business rules and logic

Request Templates – Design request templates with dynamic wizards and workflows containing approval and automation

Self-service – Streamlined support request and self-service capabilities

IT Service Management – Integration with leading ITSM tools like System Center Service Manager and ServiceNow

3rd-Party Integration – Extension integration with third party solutions including Office 365, Twilio and others

For more information about Gridpro and EvOps for Azure Stack,
please visit www.gridprosoftware.com or contact us at sales@gridprosoftware.com

System Requirements

Integrated Systems

- Cisco

- Dell EMC

- Hewlett Packard Enterprise

- Lenovo

EvOps Integrations

- System Center Service
  Manager

- ServiceNow

- Custom Webhooks

- Office 365

- Service Management
  Automation (SMA)

Note: See our website for current available integrations, more will be added continuously.

Service Catalog

Marketplace-integrated service catalog that enables you to offer custom services and apply your business rules and logic seamlessly in Microsoft Azure Stack.

Request Templates

Build user-friendly wizards and define workflows containing approvals, automation and third-party extensions using our intuitive interface.
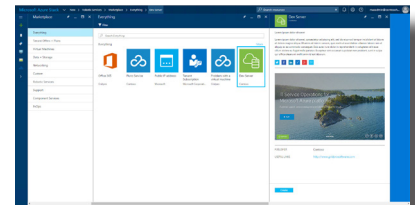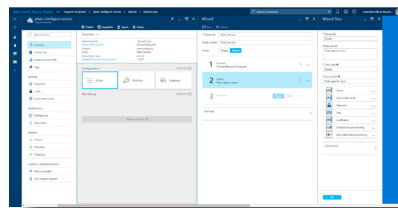

Gridpro

Norrtullsgatan 6
113 29 Stockholm, Sweden

Kronhusgatan 11
411 05 Gothenburg, Sweden

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Customer Support

Streamlined support ticketing and self-service capabilities built into Microsoft Azure Stack with optional integration with your IT Service Management tool.

For more information about Gridpro and EvOps for Azure Stack,
please visit www.gridprosoftware.com or contact us at sales@gridprosoftware.com